Hotpoint

FRIDGE FREEZER - MODELS RFA18, RFM18, RFA66, RFM66
INSTRUCTIONS FOR INSTALLATION & USE

GETTING STARTED: To ensure that your fridge freezer runs reliably and efficiently follow these steps.

STEP 1

Choose a location for your fridge freezer, away from any heat sources and allow adequate ventilation - 100mm (4 inch) gap above.

STEP 2

Move the fridge freezer into position, using the sides of the cabinet.
Take care to avoid damaging the refrigerant circuit pipe work on the rear.

STEP 3

Level the fridge freezer by adjusting the front feet. This will stop rocking or vibration and keep the door aligned.

NB. The spanner is for illustration only and is not supplied with the fridge freezer.

STEP 4

Before plugging in and switching on, leave the fridge freezer in its final location for at least 15 minutes to allow it to settle.

STEP 5

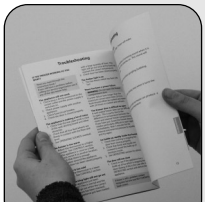
Plug in and switch on.
Allow the fridge freezer to cool before placing food inside.
The high temperature light will stay on until the fridge freezer has cooled down.
All food in the fridge freezer should be covered.

STEP 6

If you are freezing fresh food, turn on *fast freeze* by pressing the switch 24 hours before placing the food inside.
Place the fresh food inside.

Remember to turn *fast freeze* off after 24 hours, however if you forget to do so it will automatically cancel after 48 hours.

STEP 7



Your fridge freezer is now working.
If after 24 hours your fridge freezer is not operating as you want, refer to the TROUBLESHOOTING section.

Read the rest of these instructions to get the best from your appliance and remember to fill in your guarantee registration.

Keep this Book in a safe place for quick reference.

For Your Safety

For your safety, read the following advice:

The fridge freezer cooling system contains a small amount of gas which is environmentally friendly but flammable. To avoid any risk :-

- Install the fridge freezer following the installation instructions and ensure that ventilation openings are kept clear of obstruction.
- Take care when installing or moving the fridge freezer to avoid damaging the pipes on the rear.
- If you suspect a leak, do not switch on the fridge freezer, but open the windows and doors to ventilate the room.
- Do not use any mechanical or electrical devices inside the fridge freezer, for instance for manual defrosting, they may cause damage.
- Only use this fridge freezer for storing domestic foodstuffs.

When installing your fridge freezer :-

- Ensure that the mains cable is not trapped underneath or behind the fridge freezer when you install or move it.
- Do not stack any other appliance on top of this fridge freezer as they may damage the fridge freezer or become unstable.

When using your fridge freezer :-

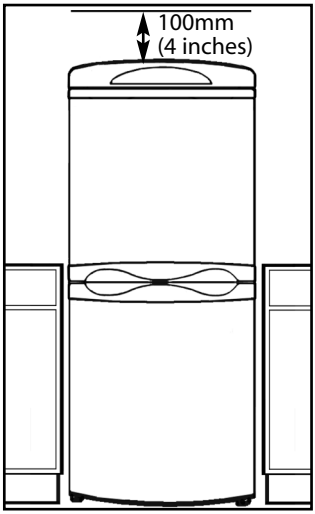
- Do not sit or stand on top of your fridge freezer.
- Do not store poisonous, flammable or dangerous substances in your fridge freezer.
- Do not use aerosol sprays for defrosting or cleaning your fridge freezer.

If you sell the fridge freezer, pass on this booklet to the new owner.

Installation

Location & Air Circulation

Locate your fridge freezer away from sources of heat e.g. cookers, radiators, direct sunlight as extreme temperature will affect its performance.



Allow a minimum 100mm (4 inches) between the top of the fridge freezer and the ceiling or the underside of a wall cupboard.

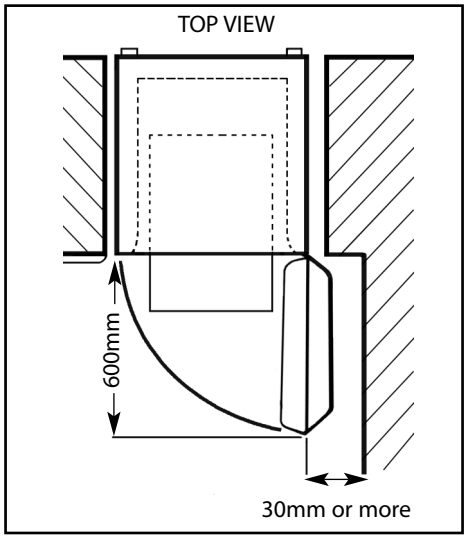
Providing you follow the recommended ventilation requirements you will :-

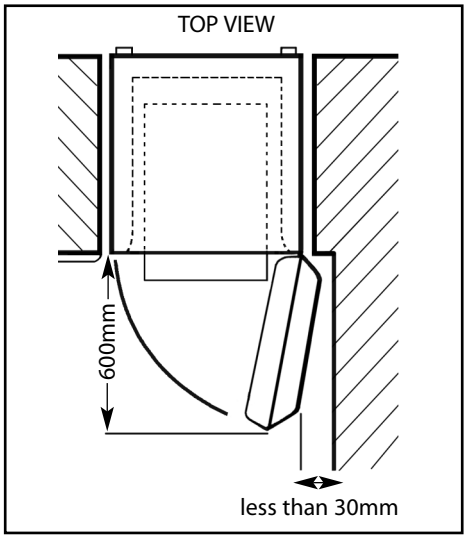
- Prolong the life of the fridge freezer.
- Minimise the risk of condensation on the outside of the fridge freezer.
- Minimise the running costs.
- Minimise operating sounds caused by vibration.

Minimum space required to open door

The fridge freezer needs a space of 600mm (24 inches) in front to allow the door to open.

When positioning the fridge freezer next to a unit, a gap of 30mm (1¼ inch) can be left at the hinge side of the door to allow the easy removal of furniture. If preferred the fridge freezer can be positioned so that a gap is not left. This will restrict how far the door can be opened but the furniture can still be removed (see diagrams below). The door hinge side can be changed to make it easier to open (see '*Door Reversal*' in the CLEANING & MAINTENANCE section).





Installation

Levelling:
Level the fridge freezer when it is in its final location by adjusting the front feet, until firm contact is made with the floor. This will stop rocking or vibration and keep the doors aligned which helps the fridge freezer run reliably and efficiently.

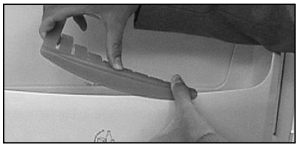
Note: Before plugging in and switching on, leave the fridge freezer standing in its final location for at least 15 minutes to allow it to settle.

WARNING: Failure to level the appliance correctly may result in misalignment of the cabinet and/or doors.

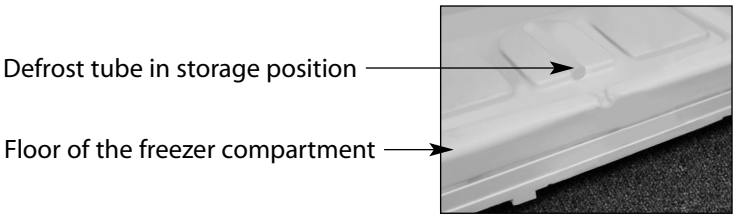
Bottle Retainer (not applicable to all models):

To fit the bottle rack retainer:

Locate the retainer groove at one end of the bottle rack and then gradually press down along the top edge until the retainer is fully in the home position.



Defrost Tube:
A tube is supplied to help feed defrost water into a collecting vessel, ie. a bowl (see 'Defrosting' in the CLEANING & MAINTENANCE section).
For safe keeping until required, the tube can be stored in the floor of the freezer compartment.



Installation

Electrical Supply

WARNING: This appliance must be earthed.

The appliance must be positioned so that the plug is accessible after installation.

Fuses
Your appliance comes fitted with a plug and a 13A fuse. If you need to replace the fuse, only use those rated at 13A and ASTA approved to BS1362.

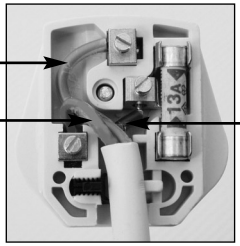
Changing the Plug
Cut off and dispose of the supplied plug if it does not fit your socket.

WARNING: To avoid a shock hazard do not insert the discarded plug into a socket anywhere else.

IMPORTANT WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE :

Green/Yellow - Earth

Blue - Neutral



Brown - Live

If you change the plug, the colour of wires in the mains lead may not correspond with the colour of the markings identifying terminals in the plug. You should therefore wire it as shown above.

Changing the Mains Lead
This appliance is fitted with a special mains lead. If you need to replace the mains lead due to damage, one can be bought from Hotpoint Service (see KEY CONTACTS, back page).
It is strongly advised that this work is carried out by a qualified electrician.

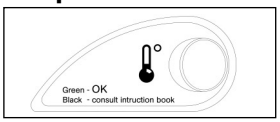
CE Marking certifies that this appliance conforms to the following EEC directives : Low Voltage Equipment - 72/23/EEC & 93/68 EEC
Electromagnetic Compatibility 89/336/EEC, 92/31/EEC & 93/68/EEC

Controls

Controlling the Temperature of the Fridge Compartment
The left hand control wheel on the front panel adjusts the internal fridge compartment temperature. The internal temperature should be 5˚C or colder, although some sections such as the salad bin will be slightly warmer. The setting of the control wheel will depend on the location of the fridge freezer, the room temperature and how often the door is opened. The normal set point (marked by a 3 on the dial) is usually suitable. If you need to adjust the temperature turn the control wheel using a coin to avoid damage:

Clockwise (higher number) - **Colder**
Anti-clockwise (lower number) - **Warmer**

Temperature Indicator (not applicable to all models)



The temperature indicator is located on the bottom right hand side of the fridge compartment wall.
This indicator shows when the fridge compartment of your fridge freezer is operating at the correct temperature.
After plugging in and switching on PLEASE WAIT 24 HOURS for the fridge compartment temperature to stabilise. After this time the indicator should clearly show OK and that indicates the fridge compartment is operating at the correct temperature.
If the indicator is completely black, the compartment temperature is too high and you should adjust the left hand control wheel to a colder setting (see above).

If you have to adjust the temperature setting please WAIT A MINIMUM OF 10 HOURS, this is time for the temperature to stabilise before checking that the indicator is showing OK.
If large quantities of food have been added or if the fridge compartment door has been opened frequently it is normal for the temperature indicator not to show OK. WAIT A MINIMUM OF 10 HOURS before adjusting the temperature to a colder setting.

Controlling the Temperature of the Freezer Compartment
The right hand control wheel on the front panel adjusts the internal freezer compartment temperature. The internal temperature should be -18˚C or colder. The setting of the control wheel will depend on the location of the fridge freezer, the room temperature and how often the door is opened. The normal set point (marked by a 3 on the dial) is usually suitable. If you need to adjust the temperature turn the control wheel using a coin to avoid damage:

Clockwise (higher number) - **Colder**
Anti-clockwise (lower number) - **Warmer**

You can check the temperature of the fridge freezer compartments by using a Fridge Freezer Thermometer available from Hotpoint Genuine Parts and Accessories Mail Order Hotline (see KEY CONTACTS back page).

WARNING: Do not use a mercury filled thermometer, as breakage would cause a health hazard.

Your fridge freezer must NOT be placed in a room where the temperature goes below 6˚C or above 38˚C (models RFA18, RFM18), below 6˚C or above 43˚C (models RFA66, RFM66) for prolonged periods, as the internal temperatures will not be maintained.

Controls

Indicator Lights
Green Mains Light
The green mains light will stay on as long as the electricity supply is not interrupted.

Amber Fast Freeze Light
The amber fast freeze light indicates that the fast freeze button has been pressed on. By pressing this button ON, the freezer motor will run continuously for extra cooling.

Amber Holiday Light (Models RFA18,RFM18 only)
The amber holiday light indicates that the holiday mode is set.

Red High Temperature Warning Light
The red temperature warning light will come on when the freezer is first switched on or when the temperature inside the compartment rises above the correct storage temperature. Check the TROUBLESHOOTING section before calling for advice. The red light may come on for a short period when opening the freezer door to load or unload food, in this case storage times will not be affected.

Holiday Function (Models RFA18,RFM18 only)
This feature allows you to set your fridge compartment to a warmer setting while you are away on holiday, to reduce running costs without affecting the freezer.

To set up holiday mode:
1. Remove any food, from the fridge compartment, that will deteriorate while you are away. Make sure the fridge is clean.
2. Close the door.
3. Press the holiday button and the amber holiday indicator light will show that holiday mode is set.

To reset to normal operation:
1. Press the holiday button OR open the fridge door. The amber holiday indicator light will go out to show holiday mode is cancelled.
2. The fridge compartment will return to the temperature set on the fridge temperature control wheel.

Note : Opening the door or pressing the holiday button at any time after holiday mode has been set will turn the function off. The holiday button works independently of the fridge temperature control wheel.

Controls

Fast Freeze Button - Freezing Fresh Food
The top compartment with or without the drawers, should be used to freeze fresh food. Transfer already frozen food to one of the lower compartments/drawers.

- Before loading **2kg or more** of fresh food select fast freeze for the required pre-freeze time (see chart below).
- If freezing **up to 2kg** of fresh food just select fast freeze when loading.

Once the fresh food is loaded leave fast freeze on for 24 hours to freeze the food as quickly as possible.

Maximum freezing capacity in 24 hours:
RFA18,RFM18,RFA66,RFM66 15kg

Note : Don't forget to turn fast freeze off after 24 hours.
However fast freeze will turn off automatically after 48 hours if you do forget.

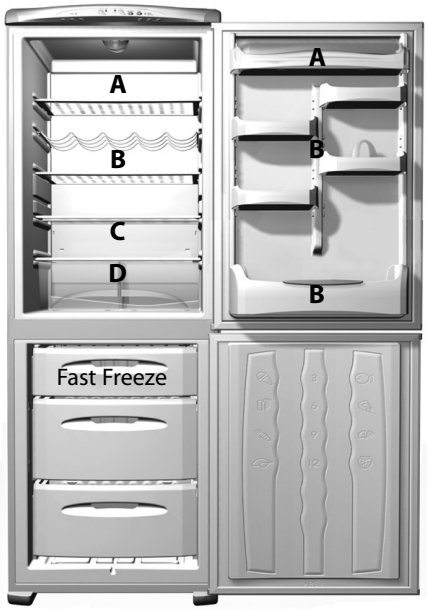
Pre-Freeze chart when selecting Fast Freeze:

Model	Load for freezing	Pre-freeze time	Load position
RFA/M18 RFA/M66	10 to 15kg max.	24 hours	Directly on the top compartment grid only.
RFA/M18 RFA/M66	5 to 10kg	12 hours	Directly on the top compartment grid OR in the top drawer.
RFA/M18 RFA/M66	2 to 5kg	6 hours	Directly on the top compartment grid OR in the top drawer.
All	up to 2kg	not required	Directly on the top compartment grid OR in the top drawer.

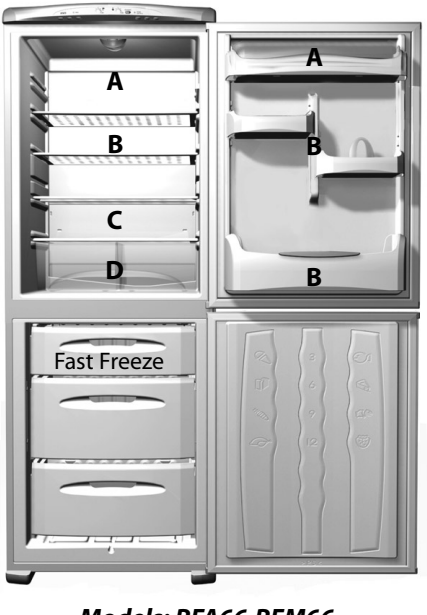
Useful Advice

Note:
The Rating Plate, which lists the appliance Model Number and Serial Number can be found near the bottom of the freezer compartment on the interior wall.

Note:
The photographs indicate the Fast Freeze and storage areas (see tables). The fridge cabinet and door furniture will vary according to each model specifications.



Models: RFA18,RFM18



Models: RFA66,RFM66

Useful Advice

Making the best use of your Fridge Freezer

Note : Always use the handle provided to open the fridge / freezer door.

To ensure that your fridge freezer operates as efficiently as possible :

- Follow food packaging "best before/use by" instructions or your suppliers advice on a suitable maximum storage time.
- Keep foods tightly covered to retain moisture and prevent flavour/odour transference. Plastic bags, aluminium foil, plastic stretch wrap and containers with lids are ideal.
- Select chilled and frozen food last when shopping, transport in a 'cool bag' and place in freezer as soon as possible after arriving home.
- Avoid opening the doors unnecessarily or for longer than needed.
- Allow hot or warm food to cool down in covered containers before placing in the fridge or freezer, as placing hot food inside reduces efficiency.
- Prepare fresh foods for freezing in small quantities to ensure that the food freezes quickly and so that its quality does not deteriorate.
- Ensure that packets/containers of food are dry before freezing otherwise they may freeze together.

Storing Food in a Fridge

- Pack and store cooked and fresh food separately.
- Wrap raw or defrosting meat and poultry in polythene or foil and store below cooked foods and dairy products to avoid contamination of dripping food juices.
- Wrap cheese in greaseproof paper and place in an airtight container or polythene bag.
  Bring to room temperature before consuming.
- Empty left over canned food into a covered storage containers before placing in the fridge.
- Position food to allow cold air to circulate freely, ensuring nothing comes into contact with the back of the fridge compartment, or covers the defrost gutter drain hole below this.
- Use the different storage zones inside your fridge compartment to store a wide variety of food items.

STORAGE ZONES

Zone	Type	Food Storage
A	Cool	Dairy products, Cheese, butter, margarine, Low fat spreads, cooking fats / lards Preserves - Jam, curd, marmalade, spread, salad dressing or sauces.
B	Colder	General food storage
C	Coldest	Meat fish & poultry Pre-cooked / chilled food
D	Salad Bins	Vegetables, fruit and salad items (Not recommended for the storage of bananas or onions).

Useful Advice

Commodity and Bottle Racks
Commodity racks can be repositioned in the door to suit your storage requirements. The lidded commodity rack is recommended for the storage of dairy items, such as butter, margarine and cheese.

To remove, lift rack vertically to release from fixing supports. To replace, align grooves on either side of the rack above fixing supports and push down until secure.

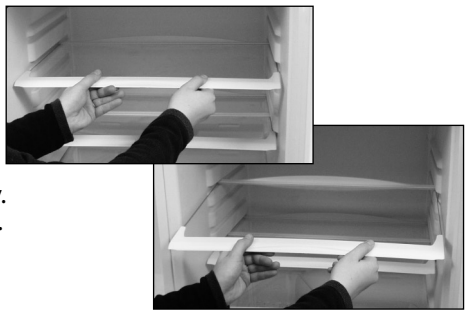
In order to get the best results from the bottle retainer it is advised that it be positioned centrally on the bottle rack.

Egg Rack (not applicable to all models):
The egg rack can be used in conjunction with any commodity rack and is easily removed for cleaning.

Note: Wipe, don't wash eggs.

Advice on Adjusting Shelves
Make the most of the interior storage space by repositioning shelves to suit the various heights of individual items you wish to store.

To remove, ensure that the door is open fully. Slide the shelf forward and tilt from position.



Split glass shelf (not applicable to all models):
The split shelf can be used as a standard shelf but also as two half shelves.
The front half can be repositioned above or below to enable storage of larger items.

Note : Only the front half of the shelf can be repositioned, the back half must remain in its original position.

Useful Advice

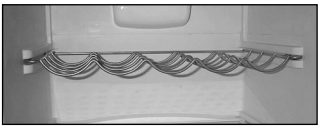
Salad Bins
For the storage of fruit, vegetables and salad items.
When storing vegetables, remove unusable leaves and soil. Leave lettuce, cabbage and cauliflower on the stem.
It is advisable to clean the salad bin regularly, it can be removed by sliding it out from position.

Note : Care must be taken to ensure that the salad bin is pushed in fully before shutting the fridge door.

Wine Rack (not applicable to all models):
The wine rack is suitable for cans, wine bottles and 2 litre bottles. The maximum load recommended is three 2 litre bottles and two wine bottles.

Position the wine rack in the second runner down from the top of the fridge when storing longer length bottles. This will ensure the bottles clear the door furniture and allow the door to close properly.

To remove:
Ensure that the fridge door is fully open. Slide the wine rack forward and tilt from position.



Note: DO NOT remove a fully loaded wine rack, just remove bottles as necessary.

Microban® antibacterial protection (not applicable to all models):

Microban® is a unique antibacterial technology which is built into interior components of your fridge during manufacture. **Microban®** protects against growth of potentially harmful and odour causing bacteria on the interior fridge surfaces, thereby keeping your fridge fresher and more hygienically clean during use. **Microban®** will not wash out or wear out and will provide continuous protection against bacteria for the life of your fridge. **Microban®** technology has been proven safe, durable and effective over many years of use in personal care and household consumer products. In addition, Hotpoint operate a rigorous antibacterial testing programme through approved independent testing laboratories.

Note : You should continue to clean your fridge as recommended (see CLEANING & MAINTENANCE section). Microban® provides an extra level of hygiene protection in your fridge in between cleanings.

Useful Advice

STORAGE GUIDE

ALL	
Frozen Food Storage Capacity	30kg
Maximum Freezing Capacity in 24 hours	15kg
Maximum Conservation Time from Failure	18 hours

Storing Food in a Freezer

- Freeze and store either fresh food or long term commercially frozen foods.
- Generally speaking long term storage means up to 3 months but this can vary, so always follow your supplier's recommendations otherwise refer to the pictorial guide on the door liner (as shown, right).
- Place frozen food in the freezer compartment as soon as possible after buying it.
- Liquid-filled bottles or sealed fizzy drinks must not be stored in freezer, as they may burst.
- Lollipops and water ices should not be given to children directly from the freezer the low temperature may cause 'freezer burns'.
- Store ice cream towards the top front of the freezer and remove from freezer 15-30 minutes before serving.
- Ensure food is labelled and dated before placing in freezer.
- When freezing fresh food follow the instructions for using fast freeze (see CONTROLS section).
- Do not allow fresh food to come into contact with food already frozen, the frozen food could start to defrost.
- Once thawed, food should be cooked and eaten within 24 hours or cooked and refrozen.
- Fully defrost your freezer when the ice is between 3-5mm thick ($^1/_4$ inch) (see CLEANING & MAINTENANCE section).

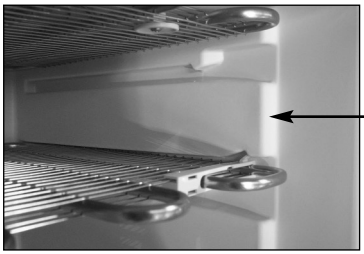
Note : A thick layer of ice will increase the running costs of your freezer.

Useful Advice

Advice on Using Freezer Drawers
The freezer compartments can be used with or without the drawers. However, the bottom drawer needs to remain in position at all times (to maintain the correct storage temperature).

It is generally more convenient to use the drawers but if a lot of food is to be stored the drawers can be taken out and food placed directly onto the grids.
Ensure that packets/containers of food are thoroughly dry before placing onto the grids.

The storage drawers can be easily removed. Pull the drawer towards you until it reaches it's stop position. Hold securely on both sides, lift the front of the drawer to release and remove.



(Models RFA66 and RFM66 only):
If the top drawer is not used DO NOT store food on the top shelf in front of this point.

For cleaning advice see CLEANING & MAINTENANCE section.

When using the frozen food storage drawers, ensure that they are pushed back fully before closing the door.
Food can be separated into different storage drawers for easy identification.

When lifting or removing the large deep drawer it is important to hold the side handles and not the front handle.

WARNING: The freezer drawers can become heavy when fully loaded with food. Care must be taken if attempting to lift or carry a full freezer drawer. It is recommended to remove the required food, rather than the whole freezer drawer.

Note : It is important not to touch or move any of the freezer drawers/parts with wet hands as it may cause freezer burn or discomfort.

Ice Tray
When making ice, use the tray provided. Take care not to overfill with water.
Uncovered food should not be placed near the ice tray as it can affect the flavour of the ice.

Note : Empty, wash and refill the ice tray periodically to ensure freshness..

Defrosting

Defrosting

Fridge compartment
No manual defrosting required
The fridge compartment will defrost automatically. During defrost periods water droplets form on the interior back wall of your Fridge and refreeze afterwards.

WARNING: Ensure that stored food does not come into contact with the interior back wall of your Fridge. Also ensure the defrost gutter drain hole is kept clear see 'Cleaning' in the CLEANING & MAINTENANCE section.

Freezer compartment
Regular use of your appliance causes ice to gradually build up on internal surfaces increasing the running costs of your appliance. When the ice is between 3-5mm (1/4 inch) Hotpoint recommend 'fully defrosting your freezer'.

Fully defrosting your freezer...

WARNING: Switch off electrical supply and pull out the mains plug.

1. Remove frozen food, wrap or cover it and place into insulated containers to keep frozen whilst the freezer defrosts.
2. Remove the storage drawers.
3. Insert the supplied defrost tube into the groove situated in the floor at the front of the freezer. Place a container beneath the tube to collect the defrost water.
4. As the frost begins to melt, use the supplied plastic scraper to remove frost. Never use sharp metal tools to remove frost as they may damage your freezer beyond repair.
5. Sponge out excess defrost water which collects at the bottom of the freezer. ***NOTE : When defrosting is complete, clean the interior thoroughly following the instructions overleaf.***
6. Replace storage drawers.
7. Replace mains plug and switch on. Unwrap food and replace.

Cleaning

Cleaning

WARNING: Switch off electrical supply and pull out mains plug before cleaning.

Interior

Note : We recommend you use a straw to keep the defrost gutter drain hole clear of any blockage. DO NOT use sharp metal tools which could cause damage beyond repair.

WARNING: Do not use abrasive powder, household cleaner, bleach or wax polish to clean the interior, they will leave a smell in the fridge freezer.

1. Remove stored food, wrap or cover it and place into insulated containers to keep cool/frozen whilst cleaning.
2. Remove salad bins, racks, shelves and drawers from each compartment. Wash in warm water and washing up liquid using a soft cloth, dry thoroughly.
   DO NOT use any cleaning agents on the wine rack, just wipe with a soft cloth.
3. Wipe interiors and fittings with a clean cloth wrung out in a solution of either one teaspoon of bicarbonate of soda to one pint of water or Milton™ sterilising fluid, diluted according to the manufacturer's instructions.
4. Dry interior compartments thoroughly with a clean cloth before replacing fittings and food.
   Note : It is important to ensure that cleaned shelves, racks, drawers and bins are thoroughly dried before refitting into the fridge freezer compartments.

Exterior

WARNING: Do not use abrasive powder, household cleaner or bleach, they can damage the exterior of your fridge freezer.

1. Use a clean soft cloth wrung out in warm water and washing up liquid to wipe the exterior surface, dry thoroughly.
2. Use a soft brush or vacuum cleaner to remove dust from underneath the fridge freezer and from the compressor and condenser situated at the back of the fridge freezer.

WARNING: Do not damage the pipework.

Door Seals

Use warm water and a clean soft cloth to wipe along and in between the creases of the door seals, dry thoroughly. Take care not to damage the seals and avoid using sharp objects.

WARNING: Do not use detergent, it will damage the seals.

Maintenance

Going Away
If you are going away and don't want to use your fridge freezer, switch off electricity supply and pull out the mains plug. Remove food and follow the cleaning instructions on the previous page.

Note : Leave the doors ajar to prevent an accumulation of odours.

Models RFA18,RFM18 only: Alternatively, if you want to keep your freezer running but want to empty the fridge you could set the holiday mode.
See CONTROLS section.

Changing the Light Bulb

WARNING: Switch off electricity supply and pull out the mains plug

Obtain a replacement SES 15 watt bulb from the Hotpoint Genuine Parts and Accessories Mail Order Hotline (see KEY CONTACTS back page) and fit as follows :

1. Remove any shelves from directly below the interior light, to make access easier.
2. Squeeze the side of the lamp guard lightly to unclip. Remove and retain.
3. Remove old bulb and fit new one.
4. Refit lamp guard.
5. Plug in and switch on electrical supply.

Door Reversal

Door Reversal

You will need a selection of small hand tools, screwdrivers, spanners etc. to carry out this procedure.
Our Service Department can arrange for an Engineer to do the conversion for you but a charge will be made.

WARNING: Switch off electrical supply and pull out the mains plug.

Remove all door furniture and all loose items/fittings from inside the fridge freezer.

If you have previously set up and used the fridge freezer and since decided to reverse the doors, you must remove stored food, wrap or cover it and place into insulated containers to keep cool/frozen whilst carrying out this operation.

Remove Top Door

1. Open the door as wide as possible.
   Note : You may require assistance to do this:
2. Support the door and using a screwdriver, remove the screw securing the top hinge.
3. Lower the top hinge and carefully tilt the door to remove the top hinge from the cabinet. Lift the door off the centre hinge.
4. Remove the top hinge from the door.

Remove Lower Door

Note : You may require assistance to do this:

5. Open the lower door and while supporting the door, remove the spacing washers and pin from the centre bracket.
   Note which way up the pin is fitted.
6. Lift the door off the bottom hinge.
7. Take the two screw covers off the centre hinge.

8. Unscrew the two screws to remove the centre hinge.

9. Remove any spacing washers fitted to the bottom hinge and store safely.

Note : You may require assistance to do this:

10. Using the packaging from the appliance or a suitable substitute to support the back of the appliance. Lay the appliance on its back, ensuring the pipework at the back is not damaged or bent.
    Be careful that the appliance does not run away with you when the wheels touch the floor.

Door Reversal

Door Reversal continued...

11. Unscrew the foot and hinge bracket fitted to the bottom right hand side of the appliance. Unscrew the foot and footplate fitted to the left hand side of the appliance.

12. Refit the hinge bracket and footplate to the opposite sides of the appliance. Screw in the feet until there is approximately 35mm projecting from the bottom front edge of the appliance.

Note : You may require assistance to do this:

13. Lift the appliance from the rear of the tabletop and stand it on its feet and wheels. ***Be careful that the appliance does not run away with you when the wheels touch the floor.***
Refit the spacing washers.

Refit Lower Door

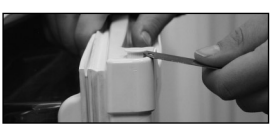
14. Take off the two screw covers from the left hand centre panel and remove the two screws. Fit these screws and covers over on the right hand side.
15. Fit the centre hinge on the left hand side with the original screws, cover the screws with the original covers.
16. Using a thin blunt instrument, remove the hinge bush cap from the top left of the lower door and fit on the top right.

Note : You may require assistance to do this:

17. Place the lower door onto the lower hinge pin.
18. Offer the door up to the centre hinge.
Put the hinge pin through the centre hinge and ensure it locates into the door. Check that the hinge pin is positioned the right way up.

Refit Top Door

19. Using a thin blunt instrument, remove the hinge bush cap from the top left of the door and refit on the top right.



20. Replace the spacing washers onto the centre hinge bracket.
Note : You may require assistance to do this:
21. Place the top door hinge onto the top left of the door, slide the door onto the centre hinge pin. Support the door while screwing the top hinge into position.
Ensure that the hinge bracket locates correctly.

22. If necessary, slacken off the screws on the centre hinge pin and adjust the doors so that they line up with the cabinet.
23. Adjust the front feet (see 'Levelling' SAFETY & INSTALLATION section).

Note : Let the appliance stand upright in it's final location for at least 15 minutes before plugging in and switching on the electricity supply.

WARNING: Failure to level the appliance correctly may result in misalignment of the cabinet and/or doors.

Troubleshooting

IS THE FRIDGE FREEZER WORKING AS YOU WANT?

Have you read through the instruction book ?
If you still have a problem, before calling our service organisation see if any of the tips below help.

The fridge freezer will not work

1. Check plug is firmly positioned in the socket outlet and the power supply is switched on.
2. Check power supply with another appliance.
3. Check fuse/circuit breaker.
4. Check the door is closed properly.

The fridge freezer is making a lot of noise

1. Check that the rear pipe work is clear of the wall, skirting board and other obstacles.
2. Check that all feet/wheels are firmly in contact with the floor and the fridge freezer is level.
3. See OPERATING SOUNDS next page.

The temperature is too warm

1. Turn the control wheel to a higher number. See CONTROLS section.
2. If the fridge freezer is close to a heat source, move it to another location.
3. Check that there is enough ventilation around the fridge freezer.
4. Check that the door has been closed properly.

The temperature is too cold

1. Turn the control wheel to a lower number. See CONTROLS section.

The red warning light will not go out?

1. Has the fridge freezer just been installed? If so, this is normal and the light will go out when the correct temperature has been reached.
2. Has the fridge freezer been loaded with a large quantity of food? If so, the light will go out when the correct temperature has been reached.
3. Have the doors been closed properly?

The amber fast freeze indicator light is on?

1. Fast freeze is selected. Remember to turn fast freeze off after 24 hours. However if you forget, it will automatically cancel after 48 hours.

The amber holiday indicator light is on? (Models RFA18,RFM18 only)

1. Holiday mode is selected.
   Press the holiday button or open the fridge door to cancel this function and return the fridge freezer to normal operation.

The holiday mode setting won't stay on? (Models RFA18,RFM18 only)

1. The holiday mode setting can only be set when the door is closed. Opening the door or pressing any other button will turn holiday mode off.
   See CONTROLS section for details on how to set the holiday mode.

The front of the cabinet feels warm

You may notice the cabinet front is sometimes warm, this is normal and part of the refrigerant circulating system designed to help prevent condensation on the door seal.

Troubleshooting

The freezer door is difficult to open
A well sealed freezer door can be difficult to open. This is partly due to the difference in temperature between the room and internal freezer compartment. If you have just closed the freezer door, it maybe particularly difficult to open again immediately. Wait 5 minutes for the internal and external pressure to equalise and try again.

The door will not close
1. Check to see if the appliance has a build up of ice which is stopping the door closing. If this is the case refer to 'Defrosting' CLEANING & MAINTENANCE section and defrost the appliance.

There is water beneath the salad bin and on the floor
1. Check defrost gutter drain hole is not covered or blocked, see 'Cleaning' in the CLEANING & MAINTENANCE section.
2. Check that nothing has come into contact with the interior back wall of the fridge.

The interior light doesn't work
WARNING: Switch off the electricity supply and pull out the mains plug.
1. Check the bulb is screwed in correctly. If still not working see 'Changing the Light Bulb' in the CLEANING & MAINTENANCE section.

Ice builds up rapidly inside the fridge
1. Check that nothing is stopping the door from closing properly.
2. Check that foods and liquids are covered to avoid the build up of moisture inside.
3. If your kitchen becomes exceptionally warm, your fridge may not defrost regularly. Automatic defrosting will return to normal operation when the kitchen temperature cools.

Ice builds up rapidly inside the freezer
1. Check that nothing is stopping the door from closing properly.
2. Check that food is sealed to avoid the build up of moisture inside.
3. See 'Defrosting' in the CLEANING & MAINTENANCE section for advice.

There has been a power failure
WARNING: Do not open the freezer compartment door.
If power failure lasts longer than the maximum conservation time (see USEFUL ADVICE section), food should either be cooked and eaten within 24 hours or cooked and refrozen.

If there is still a problem contact Hotpoint Service (See KEY CONTACTS, back page, for contact details).

OPERATING SOUNDS OF A FRIDGE FREEZER
These are the normal types of sound that your fridge freezer will make:

The fridge freezer motor (compressor) makes a buzzing or humming sound when it is running. This can be louder when it is first switched on. This sound will reduce over the first few months.

Gases flowing through the pipes can produce gurgling, bubbling, roaring or humming noises.

Expansion and contraction of parts inside the fridge freezer can produce a cracking noise as they rapidly change temperature.

A valve at the back of the fridge freezer can make a clicking noise as it turns the cooling to the fridge on and off.

Hotpoint guarantee

"Satisfaction guaranteed or your money back"

We give you a unique 'satisfaction guaranteed' promise - **valid for 90 days -** after you have purchased your Hotpoint appliance. If there is a technical problem simply call Hotpoint Repair service or visit our web-site at www.hotpointservice.co.uk and where necessary, we will arrange for an engineer to call. If the technical problem is not resolved under this guarantee, **we will replace your machine or, if you prefer, give you your money back.**

All Hotpoint appliances carry a fully inclusive 12 month parts and labour guarantee as well as free replacement parts for the first 5 years (except microwaves, selected integrated appliances and cooker hoods, which have a one year guarantee) provided that they are fitted by a Hotpoint engineer.

Guarantee terms and conditions

Your guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to the following provisions that your appliance:

- Has been installed and used correctly in accordance with this instruction booklet.
- Has been used solely for domestic purposes and is located on domestic premises (ie. not for commercial or trade use).
- Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
- Has not been subject to misuse, accident, modified or repaired by anyone other than a Hotpoint service engineer.

For pre purchase information on any other Hotpoint product call: 08701 50 60 70

or visit: www.hotpoint.co.uk

Disposal of old electrical appliances

The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected.
Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. Old refrigerant and oil must be disposed of in a safe and environmentally friendly manner, using suitably qualified personnel.

To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.

After Sales Service

"No company is better positioned to offer an after sales service on a Hotpoint appliance than us - the manufacturer"

As part of our commitment to you, all Hotpoint appliances have the added benefit of a fully inclusive parts and labour guarantee for the first 12 months. In addition to this you also have the advantage of **free replacement parts for the first 5 years** when fitted by a Hotpoint engineer. When the 12 months parts and labour guarantee expires we offer the following after sales service options:

Repair Service and Information Help Desk
UK: 08709 066066
www.hotpointservice.co.uk
Republic of Ireland: 1850 302 200
Note: Our operators will require the Model number and the Serial number of your appliance (see USEFUL ADVICE SECTION for rating plate position).

Available 364 days a year with a fast, effective and value for money service. We have the largest white goods repair service in the UK with over 1100 of our own fully trained engineers. All repairs include a parts and labour guarantee for 12 months from the date of the repair.
If you require any information or have any questions about your appliance, our operators are on hand with help and advice.
All this ensures that you will receive the best available after sales service possible.

Extended Warranties
UK: 08709 088 088
www.hotpointservice.co.uk
Republic of Ireland: 1850 502 200

Whether you have just one or a number of Hotpoint appliances in your kitchen, we offer two service cover plans to give you total peace of mind.

- Repair Protection Plan - FREE service repairs for a single Hotpoint appliance during the period of cover.
- Kitchen Cover - FREE service repairs for all your Hotpoint appliances less than 8 years old.

Genuine Parts and Accessories
UK: 08709 077 077
www.hotpointservice.co.uk
Republic of Ireland: (01) 842 6836

A wide range of genuine parts and accessories are available from our hotline or through our web site.
Genuine parts and accessories, extended warranties and service repairs are all available on our web-site at:
www.hotpointservice.co.uk

Hotpoint

Key Contacts

After Sales Service

Over 1100 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and services we offer.

Repair Service and Information Help Desk

UK: 08709 066 066
Monday to Friday, 8am to 7.30pm
Saturday, 8.30am to 5.30pm
Sunday, 9.30am to 3.30pm
www.hotpointservice.co.uk

Republic of Ireland: 1850 302 200

Note: Our operators will require the following information:

Model number

Serial number

See USEFUL ADVICE SECTION for rating plate position

Extended Warranties

UK: 08709 088 088
Monday to Sunday, 8am to 8pm
www.hotpointservice.co.uk

Republic of Ireland: 1850 502 200

Genuine Parts and Accessories

UK: 08709 077 077
Monday to Friday, 8.30am to 5pm
Saturday, 8.30am to 12noon
www.hotpointservice.co.uk

Republic of Ireland: (01) 842 6836

www.hotpoint.co.uk

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